

Vascular Services - Betsi Cadwaladr University Health Board - De-escalation - Service Requiring Significant Improvement

In February 2022 HIW designated Vascular Services at Betsi Cadwaladr University Health Board as a Service Requiring Significant Improvement (SRSI). The issues of concern were:

A matter requiring urgent action has been indicated through Intelligence received or evidence gathered.

The Royal College of Surgeons Clinical Record Review Report, published on 20 January 2022, identified a number of concerns that indicate a risk to patients using the vascular service.

These concerns relate to:

- Poor Multi-Disciplinary Team (MDT) working
- Poor documentation and record keeping
- The quality of clinical care.

In June 2023 the service was de-escalated from its SRSI status, as HIW was satisfied necessary improvements had been achieved.

It is evident that efforts have been made by the health board to implement processes and make improvements within its vascular services, with the aim to provide safe, timely and effective care to patients. Whilst de-escalation is a positive step, there is a need for the health board to maintain the momentum it has generated to continue to improve the service.

Please read our latest review on Betsi Cadwaladr University Health Board's Vascular Services for more information.