

Healthcare Inspectorate Wales ABMU Action Plan – following a visit to Moriston Hospital 25th and 26th November 2012

WARD C

<u>HIW Recommendations :</u>	<u>Action(s)</u>	<u>Lead Manager(s)</u>	<u>Date/ Timescale</u>	<u>Progress/Date Completed</u>
WARD ENVIRONMENT				
1.2 Ensure that all fire exits on wards remain free from clutter to allow for a safe exit from the ward in the case of an emergency.	Remove clutter and monitor daily.	Ward Manager	Immediate and ongoing monitoring by the Ward Manager	Actioned
1.5 Review the environment on Ward C and ensure that any refurbishment issues are addressed.	Review and identify refurbishment requirements to the Estates Department.	Ward Manager	Immediately.	Actioned.
1.6 Ensure that measures are put in place to inform others of personal care and treatment taking place behind closed curtains.	Reiterate need to nursing staff.	Ward Manager	Immediate and ongoing monitoring by the Ward Manager	Actioned
STAFF ATTITUDE, BEHAVIOUR AND ABILITY TO CARRY OUT DIFINIFIED CARE				
2.2 Ensure that all staff are aware of the importance of discretion when discussing sensitive information.	Remind staff of the importance of ensuring patients are treated with dignity and sensitive information is dealt with confidentially.	Ward Manager	Immediately.	Actioned
2.3 Ensure that all staff are wearing identification badges as a means of identifying themselves whilst on duty.	Remind staff to ensure they wear their ID badges at all times.	Ward Manager	Immediate and ongoing monitoring by the Ward Manager	Actioned
CARE PLANNING AND PROVISION				
4.1 Ensure that patient assessments are fully completed and regularly updated by staff to inform the patients care plan	Remind staff of the importance to fully complete patient self assessments and update them regularly.	Ward Manager Head of Nursing	Immediate and ongoing monitoring by the Ward Manager	Actioned
4.2 Ensure that all in-patients have care plans which are adapted to specific patient needs and that these care plans are regularly reviewed and updated	Generic Care Plan is used and staff to be reminded of requirement to ensure specific patient needs are recorded.	Ward Manager	Immediate and ongoing monitoring by the Ward Manager	Actioned