

# Velindre NHS Trust Annual Report from Healthcare Inspectorate Wales 2016-17

July 2017

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This document is also available in Welsh.

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**Healthcare Inspectorate Wales (HIW) is the independent inspectorate and regulator of healthcare in Wales**

## **Our purpose**

To check that people in Wales are receiving good care.

## **Our values**

- **Patient-centred:** we place patients, service users and public experience at the heart of what we do
- **Integrity:** we are open and honest in the way we operate
- **Independent:** we act and make objective judgements based on what we see
- **Collaborative:** we build effective partnerships internally and externally
- **Professional:** we act efficiently, effectively and proportionately in our approach.

## **Our priorities**

Through our work we aim to:

**Provide assurance:**

**Provide an independent view on the quality of care.**

**Promote improvement:**

**Encourage improvement through reporting and sharing of good practice.**

**Influence policy and standards:**

**Use what we find to influence policy, standards and practice.**

## 1. Purpose

This annual report has been produced as a summary of the activity that HIW carried out between 1 April 2016 and 31 March 2017 in relation to Velindre NHS Trust.

## 2. Overview

During the year, HIW did not conduct any inspections of Velindre NHS Trust.

## 3. Key messages

Whilst during 2016-17 HIW did not undertake any inspections of Velindre NHS Trust, our receipt of Ionising Radiation (Medical Exposure) Regulations IR(ME)R notifications indicated a comprehensive and methodical approach to investigation with appropriate shared learning.

During 2016-17 HIW were in receipt of no concerns regarding Velindre NHS Trust.

## 4. Inspection findings

During the year, HIW did not conduct any inspections of Velindre NHS Trust. Although HIW has not conducted any inspections of Velindre NHS Trust during 2016-17, HIW were in receipt of two IR(ME)R notifications applicable to the Trust. HIW found both investigation reports and action plans to be comprehensive and methodical in approach. HIW were provided with assurance that the incidents had been effectively investigated and that where appropriate shared learning implemented to help minimise future risk.

Linked to inspection activity that took place in 2015-16, HIW reviewed the Trust's completed improvement plan and found it to be comprehensive and well considered. As a result HIW were provided with sufficient assurance that the improvements identified had either been, or were being, addressed by the Trust.

## **5. Follow up and immediate assurance**

No follow up or immediate assurance letters were issued to the Trust.

## **6. Governance**

During 2016-17 the Trust had a number of opportunities to demonstrate that it is a learning organisation. As issues arose, the Trust responded soundly, engaging with HIW to demonstrate that it could improve services where necessary.

It is clear that the Trust ensures that IR(ME)R notifications are investigated in a methodical and comprehensive manner. Furthermore it was noted how shared learning was embraced to ensure other national departments were aware of incidents to help minimise the risk of future occurrence.

The March 2016 inspection report was discussed at the Trust's Quality and Safety Committee.

## **7. Engagement**

During 2016-17 the HIW Relationship Manager attended a number of meetings including the presentation of the 2015-16 Trust report to the Public Board.

The Chief Executive of HIW met with the Chief Executive and Chair of the Trust during May 2016.

## **8. Inspection, special review, investigation and thematic activity**

No inspection, special review, investigation or thematic activity in 2016-17.