

Public Health Wales Annual Report from Healthcare Inspectorate Wales 2016-17

July 2017

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This document is also available in Welsh.

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Healthcare Inspectorate Wales (HIW) is the independent inspectorate and regulator of healthcare in Wales

Our purpose

To check that people in Wales are receiving good care.

Our values

- **Patient-centred:** we place patients, service users and public experience at the heart of what we do
- **Integrity:** we are open and honest in the way we operate
- **Independent:** we act and make objective judgements based on what we see
- **Collaborative:** we build effective partnerships internally and externally
- **Professional:** we act efficiently, effectively and proportionately in our approach.

Our priorities

Through our work we aim to:

Provide assurance:

Provide an independent view on the quality of care.

Promote improvement:

Encourage improvement through reporting and sharing of good practice.

Influence policy and standards:

Use what we find to influence policy, standards and practice.

1. Purpose

This annual report has been produced as a summary of the activity that HIW carried out between 1 April 2016 and 31 March 2017 in relation to Public Health Wales NHS Trust.

2. Overview

During the year, HIW conducted an inspection at Breast Test Wales, Cardiff, which forms part of Public Health Wales NHS Trust.

3. Key messages

The inspection conducted within Public Health Wales NHS Trust indicated strong and effective leadership provided by senior staff. It was evident from patients' comments that, across the department, the attitude, approach and delivery of the service was of a high standard. An improvement plan was promptly submitted from Public Health Wales following our inspection findings.

During 2016-17 HIW were in receipt of no concerns regarding Public Health Wales.

4. Inspection findings

During 2016-17 HIW conducted one inspection in relation to Public Health Wales.

Ionising Radiation (Medical Exposure) Regulations (IR(ME)R)

The inspection found strong and effective leadership provided by senior clinical departmental staff and excellent multidisciplinary team working. It was evident from patients' comments that, across the department, the attitude, approach and delivery of the service was of a high standard.

There was no risk to patient safety nor did HIW find any breaches to the IR(ME)R regulations. HIW found the written procedure for the entitlement and identification of referrers, practitioners and operators as defined under IR(ME)R required updating. It became apparent, that there were individuals performing operator functions who, according to the written procedure, were not entitled by the employer to do so.

5. Follow up and immediate assurance

No follow up or immediate assurance letters were issued to the Trust.

6. Governance

During 2016-17 the Trust had an opportunity to demonstrate that it is a learning organisation. During our inspection, the team within the department approached the inspection in a positive manner and they were keen to receive feedback to support maintaining high standards of care and continuous improvement. Following inspection, an improvement plan was promptly submitted from PHW.

7. Engagement

The Chief Executive of HIW and the HIW Relationship Manager met with the Chief Executive and Chair of Public Health Wales in June 2016; during that meeting an overview of the 2015-16 Public Health Wales report was presented.

HIW continues to work closely with Public Health Wales in development of the methodology for Dental and General Practice (GP) inspections. Public Health Wales is an active member of both HIW's Dental and GP Stakeholder Reference Groups.

8. Inspection, special review, investigation and thematic activity

Ionising Radiation (Medical Exposure) Regulations (IR(ME)R) Inspection

1. Breast Test Wales, Cardiff

2 November 2016
