

Appendix A

Joint CSSIW/HIW LD Inspection: Improvement Plan

Area: Aneurin Bevan University Health Board / Torfaen CLDT

Date of inspection: 27 – 29 January & 2 February 2016

Page Number	Improvement Needed	Health Board Action	Responsible Officer	Timescale
Key Question 1				
4	The health board must ensure that they plan resources and manage performance and value for money for learning disability services. Specifically the health board should ensure they are gathering relevant data and information with a view to planning service provision that can clearly demonstrate how it is meeting the needs of the current learning disability population.	The development of the Learning Disabilities Directorate's Integrated Medium Term Plans was informed by a range of demographic data and needs analysis. The Directorate has access to a range of relevant data and information via a number of sources including the Divisional Clinical Information System (ePEX), the Divisional Continuing NHS Healthcare database (including trend analysis information), borough based transition registers as well as national databases such as Daffodilcymru. The Directorate also seeks the views of the Learning Disabilities Strategy Planners Forum in relation to their priorities for meeting the needs of the	Directorate Services Manager, Learning Disabilities Directorate	Ongoing

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		<p>Learning Disabilities population. The Health Board will continue to source information and data that is relevant to informing the development of service provision and will continue to engage with the Strategy Planners Forum. The Directorate is also fully engage in the development of the new All Wales Information System (WCCIS) to ensure that its functionality meets the data capture requirements of the Directorate.</p> <p>The Directorate has been piloting the Health Inequalities Framework and to date this tool has been implemented in 5 teams across the Directorate with a view that it will be operational in all relevant teams within the Directorate by September 2016.</p> <p>The Strategy Planners forum has recently undertaken a piece of work which looked at what areas of the Learning Disabilities Strategy required more work going forward. This information will be used to inform the next stage of the Learning Disabilities Strategy when the current Strategy comes to an end in 2017.</p>		

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Key Question 2				
6	The health board should ensure there is a clear process in place for community teams to report safeguarding concerns through the health board so that concerns and themes can be monitored.	Data arising from all referrals made to the Local Authority is captured and analysed through the Gwent-wide Adult Safeguarding Board (GWASB). This concerns the numbers of referrals; the source; categories of concern; and the numbers of referrals that proceed to a strategy meeting. This data is reported to the ABUHB Safeguarding Committee by the Assistant Director of Nursing for Public Protection who represents ABUHB on the Board. The ABUHB Safeguarding Team provides support and advice when required.	ABUHB Assistant Director of Nursing for Public Protection	Ongoing (through quarterly meetings)
7	The health board should work with the local authority to, where appropriate, ensure people are offered equipment that meets their assessed needs in a timely way.	Where equipment is assessed as meeting a health need but the service user does not meet the Continuing NHS Healthcare criteria, the Learning Disabilities Directorate has taken a decision to fund such equipment. The Health Board will seek to agree a formal protocol regarding such purchases.	General Manager, Division of Mental Health and Learning Disabilities	By end of June 2016

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		<p>It is acknowledged that there are often disputes at a local level regarding the funding of such equipment which can result in delays in the equipment being received by the service users. This issue will therefore be raised at the Mental Health and Learning Disabilities Partnership Board with a view to ensuring that there is clarity regarding the responsibility for providing and funding of such equipment so as to ensure equipment is provided in a timely way. This will support and inform the protocol.</p>	<p>General Manager, Division of Mental health and Learning Disabilities</p>	<p>May 2016</p>
	<p>Key Question 3</p>			
<p>10</p>	<p>The health board should work with the local authority to identify better ways of working with a view to improving the CHC process where possible.</p>	<p>The Health Board is currently working in partnership with its Local Authority colleagues to develop a Disputes Procedure with a view to improving the timeliness of the decision making process.</p> <p>The issue will be raised at the Mental Health and Learning Disabilities Partnership Board with a view to identifying a partnership approach to further improve the CHC process where possible.</p>	<p>General Manager, Division of Mental Health and Learning Disabilities</p> <p>General Manager, Division of Mental Health and Learning Disabilities</p>	<p>By end of June 2016</p> <p>May 2016</p>

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10	The health board should urgently work with the local authority to find an appropriate, person centred solution for individuals currently living in health board residential provision.	Further to the completion of multi-disciplinary / multi agency person centred assessments, revised Terms of Reference for the Project Team and a project outline for the next steps will be submitted to the Mental Health and Learning Disabilities Partnership Board for approval to continue to the development of an integrated model to meet the needs of the service users. The Project Team will then progress with the delivery of person centred solutions for each individual	General Manager, Division of Mental Health and Learning Disabilities	May 2016
10	The health board should work with the local authority to develop a strategic plan for people with learning disabilities beyond the end of the current strategy in 2017.	The Learning Disabilities Delivery Group will undertake an evaluation of progress made against the current Strategy objectives for consideration by the Mental Health and Learning Disabilities Partnership Board. The Delivery Group will include feedback from the Strategy Planners Forum in the evaluation. Partnership Board will then consider the development of a strategic plan for people learning disabilities beyond 2017.	Clinical Director, Learning Disabilities Director	By September 2016

Health Board Representative:

Name (print): Julie Hall

Title: Directorate Services Manager, Learning Disabilities Directorate

Date: 15th March 2016